Transcripts and Critiques:

1.

Reference Sources Questions TBA, article 12014504: (INACTIVE)

Subject: LAW: Looking for legal rights for someone who has bipolar disorder (need by 03/23/2008)

Author: saskia2@cox.net (mitchell jones)


You are now signed on as Charles Wood (chwood)

Return to Reference Sources Questions TBA

Show all incoming mail headers

Needed by: 03/23/2008

Question:

I suffer from bipolar disorder and I recently recieved a D.U.I. .

I was not drinking when I was at home and I dont even remember
leaving my home or even drinking because I was having a full
blown manic episode goodness-sad story--and a tough question to
answer.I was wondering are there any cases that you
can refer me to that may aid me in my defense?

name: mitchell jones
from: saskia2@cox.net
confirm: saskia2@cox.net
location: wichita kansas
area: Other
reason: legal defense
school: No
sources_consulted: none

Question Transcript:

*** New responses start here ***

1: Re: MSC: I suffer from bipolar disorder and I recently recieved a D.U
(need by 03/23/2008) Post-A-Note message (only visible to IPL librarians)
Wed, 12 Mar 2008 20:53:42

by Cathay Crosby (cathay@ischool.drexel.edu)

As information specialists, we are not lawyers. However, there
are good sources that can possibly offer some guidance, such as
through NAMI (National Alliance for Mental Health), FindLaw, and
also referring the patron to her local library using LibWeb.

2: Set STATUS to ACCEPTED Wed, 12 Mar 2008 20:54:30
   by Cathay Crosby (cathay@ischool.drexel.edu)

3: CHANGE SUBJECT to "LAW: Looking for legal rights for someone who has bipolar disorder (need by 03/23/2008)" from "MSC: I suffer from bipolar disorder and I recently recieved a D.U (need by 03/23/2008)" Wed, 12 Mar 2008 20:54:30
   by Cathay Crosby (cathay@ischool.drexel.edu)

4: SENT standard message "accept-sources" to Author Wed, 12 Mar 2008 20:54:30
   by Cathay Crosby (cathay@ischool.drexel.edu)

5: TRANSFER to refsource.cat from incoming.cat Wed, 12 Mar 2008 20:54:30
   by Cathay Crosby (cathay@ischool.drexel.edu)

   by Charles Wood (charles.h.wood@drexel.edu)

7: Re: LAW: Looking for legal rights for someone who has bipolar disorder (need by 03/23/2008) (sent to original author) Thu, 13 Mar 2008 21:56:34
   by Charles Wood (charles.h.wood@drexel.edu)
Greetings from the Internet Public Library.

I understand you are looking for some legal case studies that are similar to your situation involving legal issues resulting from a manic episode caused by bi-polar disorder. As information specialists, we are not lawyers. However, there are good sources that can get you started.

The first source I recommend looking at is:

http://www.nami.org/template.cfm?section=legal_support

This is a link to the National Alliance on Mental Illness (NAMI) Legal Center. While they do not have lawyers that represent cases, they do have a lawyer referral list. And they may have information on cases such as yours that can be used for background research or precedent issues. It is a good idea you have, to do some research on your own and present what you find to your lawyer. There us a good chance that it will be helpful.

This website also has, among many things, links to find your local NAMI office. You can find that here:

http://www.nami.org/Template.cfm?Section=Your_Local_NAMI&Template=/CustomSource/AffiliateFinder.cfm&State=KS
A shortened version of this link is:
http://tinyurl.com/z1ken7

Scroll down until you see the information for Wichita, and click on it.

The front page of this website is:
http://www.nami.org/Hometemplate.cfm

I found this source by typing in the search term "NAMI" into the Google search engine, without the quotation marks. It was the first result.

The second source I recommend is:
http://findlaw.com/

At this website, you can look up similar cases on your own, or find a lawyer to take your case. It is considered a reputable website.

I found this website by typing the search term "findlaw" into the Ask search engine, without the quotation marks. You can find this at:

http://www.ask.com/
The third source I recommend is Wichita Public Library. They might have more information about local services that can help in your defense. They could refer you to other local libraries. If you do not get a good answer from one librarian, I would ask another, as sometimes one knows more about a topic than another. And sometimes some are just tired people so true…. You can find information about how to get to this library at:

http://www.wichita.lib.ks.us/

I found this source by typing Wichita Public Library into the Google search engine, without the quotation marks. You can find Google at:

http://www.google.com/

I would also checking with the many live chat online librarian services that are available these days. I recommend LNet at:

http://www.oregonlibraries.net/

This is a good service that offers live instant messenger reference help, 24 hours a day, 7 days a week. I know about it because I am located in Oregon. This service uses librarians from many states, if there is no one available in Oregon. There are such services in Kansas, and all around the country. There is always someone available somewhere, and you can find them by searching the internet.
I found this information by typing the search terms “Live chat librarians Oregon” into the Yahoo search engine, without the quotation marks. You can find this at:

http://www.yahoo.com/

I hope this answers your question enough to get you started. If you need more help, please feel free to contact us again. Good luck with your research and case. Thank you for visiting the Internet Public Library.

> Needed by: 03/23/2008
>
> Question:
> I suffer from bipolar disorder and I recently recieved a D.U.I. .
> I was not drinking when I was at home and I dont even remember leaving my home or even drinking because I was having a full blown manic episode .I was wondering are there any cases that you can refer me to that may aid me in my defense ?
>
> name: mitchell jones
> from: saskia2@cox.net
> confirm: saskia2@cox.net
> location: wichita kansas
> area: Other
CRITIQUE:

I enjoyed answering this first question, as mental health is a topic that I am interested in. This question had a note on it from an IPL administrator, which stated that we are not lawyers, but can give guidance with the sources we offer. I listed three of the sources she recommended, NAMI, Findlaw, and her local library. I also gave the patron the web address of an online librarian chat service, as I thought this would something that a manic person might be interested in yes--for tougher questions (not for ready reference) it's generally a good idea to recommend contacting a local public library for those living in areas that have them. There were some sources that stated that bi-polar disorder is not grounds for doing things wrong like getting into a car accident. I did not give those sources, as that might have discouraged the person from finding a lawyer. I thought that the blackout the person described sounded more like a diabetic seizure, but did not want to go beyond the scope of my position. I did not want to provide more excuses for the patron. I also tried to be personable by stating that if they did not get a good answer from
one librarian, to try another. I was worried about a bi-polar person becoming easily
discouraged, yes, if they came across a tired librarian true of nearly everyone, I'd say. I
feel I answered this question well, and it found satisfaction in providing sources to help
the patron.

2.

Factual Reference Questions TBA, article 12014651: (INACTIVE)

Subject: POL: GEN: How much money did Richard and Patricia Nixon receive as
ret (no need by)

Author: clairmi@comcast.net (Claire Irestone)

Posted: Thu, 13 Mar 2008 21:53:17

You are now signed on as Charles Wood (chwood)

Return to Factual Reference Questions TBA

Show all incoming mail headers

Needed by: no need by

Question:
How much money did Richard and Patricia Nixon receive as retirees
from the U. S. government interesting question

name: Claire Irestone
from: clairmi@comcast.net
confirm: clairmi@comcast.net
location: St. Paul, MI
area: General Reference
reason: Personal interest
school: No

**Question Transcript:**

*** New responses start here ***

1: Set STATUS to ACCEPTED Thu, 13 Mar 2008 22:00:04
   by Brooke Ward (wardb@floridacollege.edu)

2: CHANGE SUBJECT to "POL: GEN: How much money did Richard and Patricia Nixon receive as ret (no need by)" from "GEN: How much money did Richard and Patricia Nixon receive as ret (no need by)" Thu, 13 Mar 2008 22:00:04
   by Brooke Ward (wardb@floridacollege.edu)

3: SENT standard message "accept-fact" to Author Thu, 13 Mar 2008 22:00:04
   by Brooke Ward (wardb@floridacollege.edu)

4: TRANSFER to refgen.cat from incoming.cat Thu, 13 Mar 2008 22:00:04
Greetings from the Internet Public Library (IPL).

Thank you for the question about how much money the Nixon's received as retirees from the U.S. Government.

I have found some sources that I hope will help with your question.

The first source is an article from Time magazine from 1974 when
President Nixon resigned. You can find it at:

http://www.time.com/time/magazine/article/0,9171,942980-2,00.html

This article states that President Nixon’s pension started at $60,000 a year with $96,000 for staff and expenses. It talks about him possibly losing his pension if he did not resign.

The front page of this website is:

http://www.time.com/time/

I found this source by typing <Nixon retirement pay> into the Google search engine. It was the first result. You can find Google at:

http://www.google.com/

The next source leads to what his pension was at the time of his death on April 22cd, 1994.

http://www.ipl.org/div/farg/pensionPARQ.html

This site is part of the Internet Public Library. It describes how the pension of former Presidents is tied to the current salaries of Executive Branch Cabinet Members. If you scroll down to the bottom of the text and click on the highlighted in-text
link National Taxpayers Union, you will be brought to their website:

http://www.ntu.org/main/

If you then type Nixon pension, without the quotation marks, into the search NTU box, you will get 2 results. The second result is:


or

http://tinyurl.com/2a2dso

This article states that Nixon’s final pension was $148,000.

I initially found this source by typing presidential salary and benefits into the Yahoo search engine. It was the first result. You can find Yahoo at:

http://www.yahoo.com/

If you would like the total of the federal pension disbursements
for the Nixon\textsuperscript{s}, perhaps you could ask the librarians at the

Nixon Presidential Library yes--good idea. I do not know when all the

increases
took place, but perhaps they do. You can find their contact
information at:

http://www.nixonlibraryfoundation.org/index.php?src=gendocs\&link=Contact_The_Library\&category=Main

or

http://tinyurl.com/2lqjrg

You can find the front page of their website at:

http://www.nixonlibraryfoundation.org/

I found this information by typing <Nixon Library> into the Ask
search engine. You can find Ask at:

http://www.ask.com/

I hope this answers your question. If you need more help, please
feel free to contact us again. Thank you for visiting the
Internet Public Library!

> Needed by: no need by
>
>
> Question:
> How much money did Richard and Patricia Nixon receive as retirees
> from the U. S. government
>
> name: Claire Irestone
> from: clairmi@comcast.net
> confirm: clairmi@comcast.net
> location: St. Paul, Minnesota
> area: General Reference
> reason: Personal interest
> school: No
>

9: Set STATUS to ANSWERED Fri, 14 Mar 2008 21:29:40

        by Charles Wood (charles.h.wood@drexel.edu)

CRITIQUE:
I first tried to use the IPL.org website to find this information, because I thought a factual question might be in an almanac. I did not find anything using the hierarchical structure of the Internet Public Library. I did learn about POTUS, even though I did not use it. Even though this was a factual question, there was no straightforward answer. I found the starting pension amount and then the ending pension amount. I did use some info from the IPL, but I found that info through an external search engine. There were too
many unknown factors to get the total amount right, so I referred them to the Nixon Library. I feel I did well on this question, and it was satisfying because it wasn’t easy yes.

3.

Reference Sources Questions TBA, article 12014658: (INACTIVE)

Author: vakker.cheerios@gmail.com (Becky)

You are now signed on as Charles Wood (chwood)

Return to Reference Sources Questions TBA

Show all incoming mail headers

Needed by: 03/17/2008

Question:
I need articles regarding the situation surrounding defective Firestone tires in August & September 2000. The focus should be specifically on the negative publicity the corporation was
receiving as a result of the crisis.

name: Becky
from: vakker.cheerios@gmail.com
confirm: vakker.cheerios@gmail.com
location: Oregon
area: Business
reason: Final portfolio for a public information writing class.
school: Yes

**Question Transcript:**

*** New responses start here ***

1: Set STATUS to ACCEPTED Thu, 13 Mar 2008 23:04:52
   by Donna Scanlon (djscanlon@mail.com)

2: CHANGE SUBJECT to "BUS: I need articles on the defective Firestone tires from Aug. & Sept. 2000. (need by 03/17/2008)" from "BUS: I need articles regarding the situation surrounding defectiv (need by 03/17/2008)" Thu, 13 Mar 2008 23:04:52
   by Donna Scanlon (djscanlon@mail.com)

3: SENT standard message "accept-sources" to Author Thu, 13 Mar 2008 23:04:52
   by Donna Scanlon (djscanlon@mail.com)

4: TRANSFER to refsource.cat from incoming.cat Thu, 13 Mar 2008 23:04:52
by Donna Scanlon (djscanlon@mail.com)

5: CLAIMED Thu, 13 Mar 2008 23:53:46
   by Charles Wood (charles.h.wood@drexel.edu)

   (need by 03/17/2008) (sent to original author) Fri, 14 Mar 2008 23:27:03
   by Charles Wood (charles.h.wood@drexel.edu)

Greetings from the Internet Public Library!

I have found some sources that I hope will help answer your question.

An article with an interesting industry perspective and pertinent information can be found at:


This article has the perspective of being written one year after the crisis good job of describing the article. The front page to this website is:

http://www.aftermarketnews.com/

I found this site by typing <Firestone bad publicity> into the
Google Search Engine. You can find Google at:

http://www.google.com/

For a personal account of one of the victims of the defective tires, go to:

http://www.tireaccidents.com/Firestone/ford_visits_tire_settlement_victim.htm

It speaks of one of the first court settlements resulting from the crisis. The front page of this website is:

http://www.tireaccidents.com/

Another article from this search is:

http://www.consumeraffairs.com/recalls/firestone_recall.html

This article is from a consumer group written towards the beginning of the crisis on August 9th, 2000. The front page for this website is:

http://www.consumeraffairs.com/

I found these last two articles by entering the search terms <Firestone tires bad publicity> into the Clusty search engine. Clusty takes the top results from many different search engines. You can find Clusty at:
http://clusty.com/

An article that illustrates the legal time line of this situation can be found at:

http://www.onlinelawyersource.com/firestone/information.html

The front page for this website can be found at:

http://www.onlinelawyersource.com/

I found this article by entering the search terms <Firestone tires negative publicity> into the Ask search engine. You can find Ask at:

http://www.ask.com/

An article that discusses the question of whether Firestone can make a financial comeback can be found at:

http://www.cfo.com/printable/article.cfm/2987166?f=options

This article was written on December 20th, 2000, so it has a few Month's perspective. You can find the front page of this website at:

http://www.cfo.com/
I found this source by entering the search terms <firestone ford negative publicity> into the Yahoo search engine. It was the 6th result. You can find Yahoo at:


I hope this answers your question. If you need more help, feel free to write back. Thank you for visiting the Internet Public Library!

> Needed by: 03/17/2008
>
> > Question:
> > I need articles regarding the situation surrounding defective Firestone tires in August & September 2000. The focus should be specifically on the negative publicity the corporation was receiving as a result of the crisis.
> >
> > name: Becky
> > from: vakker.cheerios@gmail.com
> > confirm: vakker.cheerios@gmail.com
> > location: Oregon
> > area: Business
> > reason: Final portfolio for a public information writing class.
7: Set STATUS to ANSWERED Fri, 14 Mar 2008 23:27:03

by Charles Wood (charles.h.wood@drexel.edu)

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CRITIQUE:

This question was the most straightforward. It was a specific question with the reason for needing the information clearly given. I gave articles written from different lengths of time from the time of the Firestone tire crisis. I do not know much about business, but I felt I covered different aspects of what she could be looking for, from the personal accounts of victims, to the industry opinions about how this financially hurt the company. Answering this question did not take as long, but I feel I did a good job yes.

4.

Reference Sources Questions TBA, article 12014689: (INACTIVE)

Subject: GEN: How much wealth does the Vatican control? (no need by)
You are now signed on as Charles Wood (chwood)

Return to Reference Sources Questions TBA

Show all incoming mail headers

Question:
How much wealth does the Vatican control. This came up on a radio interview I heard.... they were talking about the Vatican's "new" deadly sins list that they announced last week. The DJ said "hypocrisy" was not on the list... esp. since the Vatican had so much property and overall wealth. I was wondering if this is true and if the Vatican wealth compared, lets say, to Bill Gates. Thanks, C.

name: catherine
from: fluffy_penguins@yahoo.com
confirm: fluffy_penguins@yahoo.com
location: Ireland
area: General Reference
reason: general info i wanted to know
school: No
Question Transcript:

*** New responses start here ***

1: Set STATUS to ACCEPTED Fri, 14 Mar 2008 10:29:44
   by Donna Scanlon (djscanlon@mail.com)

2: CHANGE SUBJECT to "GEN: How much wealth does the Vatican control? (no need by)" from "GEN: How much wealth does the Vatican control. This came up on a (no need by)" Fri, 14 Mar 2008 10:29:44
   by Donna Scanlon (djscanlon@mail.com)

3: SENT standard message "accept-sources" to Author Fri, 14 Mar 2008 10:29:44
   by Donna Scanlon (djscanlon@mail.com)

4: TRANSFER to refsource.cat from incoming.cat Fri, 14 Mar 2008 10:29:44
   by Donna Scanlon (djscanlon@mail.com)

5: CLAIMED Fri, 14 Mar 2008 10:34:50
   by Michelle DeBoer (mdeboer2@uwo.ca)

6: UNCLAIMED Fri, 14 Mar 2008 22:41:51
   by Michelle DeBoer (mdeboer2@uwo.ca)
Greetings from the Internet Public Library!

Thank you for your question about how much wealth the Vatican controls.

I have found some sources that I hope will help you with your question.

The first article I found was from Time magazine. Time is considered a respected, mainstream source of information. They estimate the Vatican controls about $10-$15 billion in overall assets goodness! That's a lot.. This article has some other insights revolving around that central fact. You can find it at:

http://www.time.com/time/magazine/article/0,9171,833509,00.html

The front page of this website is:
I found this article by entering the search terms <Vatican wealth> into the Google search engine. It was the first result. You can find Google at:

http://www.google.com/

I also found an article that has an accompanying radio component. It sounds similar to what you were listening to in Ireland, though I do not know if it touches on the Vatican total wealth. The source is National Public Radio (NPR), which is produced by the Public Broadcasting Service (PBS) of the United States. It is considered very reputable, even though it is paid for in part by the United States Government.


The front page of this website is:

http://www.npr.org/

I found this article by entering the search terms <Vatican wealth> into the Google search engine. It was the fourth result. You can find Google at:

http://www.google.com/
I found an article that is from the point of view of the Vatican, which states that the Vatican is not that wealthy.

http://panoply.home.att.net/wealth.htm

The source of this article is:


There seems to be different definitions of the wealth that the Vatican controls.

I found this source by entering <Vatican wealth> into the Clusty search engine. Clusty combines the results of other search engines to find its results. It was designed at Carnegie Mellon University. You can find Clusty at:

http://clusty.com/

A fun article that speculates how the Catholic Church has become wealth can be found at:

http://www.bibliotecapleyades.net/vatican/vatican_billions.htm

This is written by Arvo Manhattan. I do not know how reputable this person is, but his article seem well written from the part I got to read good description.
The front page for this site is:

http://www.bibliotecapleyades.net/

But I do not know how helpful that would be, since it is in Spanish. It is part of IPL protocol to list the front pages of websites, so you can find the deeper site if the first link does not work.

This website seems self-published, as it is linked to a self publishing site. That site can be found at:

http://www.scribd.com/

Self-published sites can be less reputable, but not always. I will let you decide.

I found this website by entering the search terms <Vatican total wealth> in the Ask search engine. You can find Ask at:

http://www.ask.com/

I hope this answers your question. If you need more help, please write back. Thank you for visiting the Internet Public Library!
How much wealth does the Vatican control. This came up on a radio interview I heard.... they were talking about the Vatican's "new" deadly sins list that they announced last week. The DJ said "hypocrisy" was not on the list... esp. since the Vatican had so much property and overall wealth. I was wondering if this is true and if the Vatican wealth compared, lets say, to Bill Gates.

Thanks, C.

ame: catherine
from: fluffy_penguins@yahoo.com
confirm: fluffy_penguins@yahoo.com
location: Ireland
area: General Reference
reason: general info i wanted to know
school: No
sources_consulted: none
CRITIQUE:

I was able to find the answer to the question in the first source I used, and it was from Time magazine which is a pretty mainstream, respected source. This patron was from Ireland, so I explained that to her because she might not know about American media. Good point. I found a radio transcript from NPR that sounded similar to the radio show she heard, but since she was in Ireland, it probably wasn’t the same one. I found a source from the Vatican point of view, saying that if the Vatican had so much money, it would not have to ask for more. Then I gave her a source of what seemed like a well written article, but said it might be just a “fun” source, because it sounded like a conspiracy theorist and I could not vouch for the credibility of the author. The site was self-published. I learned about the new things that the Catholic church considers mortal sins, which was interesting. Librarians must get really smart after while. I felt I covered the bases in this answer and put everything in a good order. I feel I answered this question well.
Reference Sources Questions TBA, article 12014740: (INACTIVE)

Subject: HIS: youth: Why were Florida's native americans so important? (need by 03/16/2008)

Author: cutehuskies46@gmail.com (Joanna)

Posted: Fri, 14 Mar 2008 19:17:36

You are now signed on as Charles Wood (chwood)

Return to Reference Sources Questions TBA

Show all incoming mail headers

Needed by: 03/16/2008

Question:
Why was Florida's native americans so important/

name: Joanna
from: cutehuskies46@gmail.com
confirm: cutehuskies46@gmail.com
location: alameda, ca / united states
grade: 5th grade
area: History
school: Yes
length: OnePage
sourceschecked: google.com
wikipedia.org
"florida"
ask.com

**Question Transcript:**

*** New responses start here ***

1: Set STATUS to ACCEPTED Fri, 14 Mar 2008 19:31:29
   by Nancy McLaughlin (mclnancy@gmail.com)

2: CHANGE SUBJECT to "HIS: youth: Why were Florida's native americans so
   important? (need by 03/16/2008)" from "HIS: youth: Why was Florida's native americans
   so important/ (need by 03/16/2008)" Fri, 14 Mar 2008 19:31:29
   by Nancy McLaughlin (mclnancy@gmail.com)

3: SENT standard message "accept-sources" to Author Fri, 14 Mar 2008 19:31:29
   by Nancy McLaughlin (mclnancy@gmail.com)

4: TRANSFER to refsource.cat from incoming.cat Fri, 14 Mar 2008 19:31:29
   by Nancy McLaughlin (mclnancy@gmail.com)

5: CLAIMED Fri, 14 Mar 2008 20:23:07
   by Hadley Iacone (hadley@drexel.edu)
Hi from the Internet Public Library!

Thank you for your question about Florida's Native Americans.

I have found some interesting resources that I think you might like.

1. The first thing I thought of when I read your question, was that I thought I remembered that the Seminole Native Americans of Florida were the only tribe that was never completely conquered by the Spanish, the Americans, and maybe even the French. Here is a good article:
http://www.abfla.com/itocf/seminole/semhistory.html

The front page of this website can be found at:

http://www.abfla.com/

At the Internet Public Library, we tell patrons like you where the front page of the website is, in case the first link does not work.

I found this website by typing Seminoles into the Clusty search engine, without the quotation marks. Clusty combines the best searches of other top search engines to come up with their results. Clusty can be found at:

http://clusty.com/

2.

The second source I found is a website that has links to websites that are about all the different tribes that are in Florida. There are some good links listed on this website. You can find it at:

http://fcit.usf.edu/florida/websites/links001.htm

You can find the front page of this website at:

http://fcit.usf.edu/
I found this website by entering the search terms <native Americans of Florida .gov> into the Yahoo search engine. I entered the term <.gov> (without the brackets), because government websites often have accurate information. It turned out that this website is a .edu website, but that is good too, because it means it is an education website. You can find Yahoo at:

http://www.yahoo.com/

3.
Another good website tells the story of Osceola, an important leader of the Seminoles. This website is created by the Library of Congress, which is sort of like the public library of the United States.

http://www.americaslibrary.gov/cgi-bin/page.cgi/es/fl/osceola_1

The front page of this website is:

http://www.americaslibrary.gov/cgi-bin/page.cgi

You can find the website for the Library of Congress at:

http://www.loc.gov/index.html

I found this source by entering the search terms <Native
Americans of Florida .gov> into the Clusty search engine. You can find Clusty at:

http://clusty.com/

4.
Another good website is:

http://dlis.dos.state.fl.us/library/Bibliographies/NatAmerican_bib.cfm

This is a site created by the Florida State library. This page is a bibliography listing different books and websites about all the tribes of Florida.

The source of this website is:

http://dlis.dos.state.fl.us/library/

I found this website by entering the search terms <Florida State library Native Americans> into the Clusty search engine. You can find Clusty at:

http://clusty.com/

This website might be a little more advanced than the other ones good point.
You might want to ask for help from your teacher or parents when looking at it.
I found this site with the help from the librarian where I work. You might want to ask your librarian at your local public library. I think this might be the website for your local library:

http://www.ci.alameda.ca.us/library/

I found this information by entering the search terms <Alameda California public library> into the Clusty search engine. You can find Clusty at:

http://clusty.com/

There are also many live chat librarians available 24/7 on the internet. You can find a list of them at:

http://www.public.iastate.edu/~CYBERSTACKS/LiveRef.htm#Public

The list starts out with college libraries, but if you scroll down, you will find public libraries. Each one has different hours of operation, but there are many that are available 24/7. This is a good website to bookmark, as it could come handy in your future studies.

I hope this answers your question, or at least gets you started. If you need more help, please write back. Thank you for visiting the Internet Public Library!
Needed by: 03/16/2008

Question:
Why was Florida's native americans so important/

name: Joanna
from: cutehuskies46@gmail.com
confirm: cutehuskies46@gmail.com
location: alameda, ca / united states
grade: 5th grade
area: History
school: Yes
length: OnePage
sourceschecked: google.com
wikipedia.org
"florida"
ask.com

9: Set STATUS to ANSWERED Sun, 16 Mar 2008 00:08:57
by Charles Wood (charles.h.wood@drexel.edu)
CRITIQUE:

I felt that I had to do really well on this question, as it was my first “youth” patron, and I did not want to disappoint her. I asked a children’s librarian where I work about the nature of the question, and what she thought the student wanted good strategy. She said that sounded like a question a 5th grader would ask. She pointed me towards government sources, since they are considered reliable. I had to find the link again on my own, because she said she didn’t want to do my homework for me 😊 actually, reference is often done collaboratively, so consulting with colleagues is a good strategy. I didn’t want her to either, but that was interesting. I took out two juvenile non-fiction books on Florida out to help find search terms for my search wow--what a lot of work you did! I feel I gave her a lot of sources, so that she could be an expert on the subject. I tried to adapt my language to simpler terms for a 5th grader, and I numbered my answer, like it said to in the IPL manual. I gave her the web address for her local library and encouraged her to ask the librarian for books on the subject. I also gave her a list of online librarian chat services, so she could get more information if she needed. I feel I did a great job on this question.
Subject: EDU: What is the best fashion design school in the United States? (need by 03/19/2008)

Author: hockeyrocker76@gmail.com (Gillian)

Posted: Mon, 17 Mar 2008 19:04:05

You are now signed on as Charles Wood (chwood)

Return to Reference Sources Questions TBA

Show all incoming mail headers

Needed by: 03/19/2008

Question:
What is the best fashion design school in the United States another fun question?

ame: Gillian
from: hockeyrocker76@gmail.com
confirm: hockeyrocker76@gmail.com
area: Education
reason: Choose the best college to go to
school: Yes
My plan with this question was to reject for scope, because it asks for personal opinion about the best schools for fashion design. However, because this was my first real "we don't really offer opinions" scope question, I did check the manual first. It says junior ref admins should mark as ADMIN instead of replying themselves, so that's what I'm doing.

2: CHANGE SUBJECT to "ADMIN: EDU: What is the best fashion design school in the United States? (need by 03/19/2008)" from "EDU: What is the best fashion design school in the United States? (need by 03/19/2008)" Mon, 17 Mar 2008 20:38:45

by Sarah Ticer (sarahticer@yahoo.com)
Sometimes we can offer a response that really benefits the patron, even though it first appears that they are asking for 'personal opinion.'

This question can be dealt with this way:
We can say that, as professional librarians, it's really not our place to say which school is the best, but that we can offer the patron some resources that offer perspectives, such as which schools are well respected, their student ratio, histories, accomplishments.

4: Set STATUS to ACCEPTED Tue, 18 Mar 2008 08:09:56
   by Cathay Crosby (cathay@ischool.drexel.edu)

5: CHANGE SUBJECT to "EDU: What is the best fashion design school in the United States? (need by 03/19/2008)" from "ADMIN: EDU: What is the best fashion design school in the United States? (need by 03/19/2008)" Tue, 18 Mar 2008 08:09:56
   by Cathay Crosby (cathay@ischool.drexel.edu)

6: SENT standard message "accept-sources" to Author Tue, 18 Mar 2008 08:09:56
   by Cathay Crosby (cathay@ischool.drexel.edu)
Hello from the Internet Public Library!

I have found some resources that I hope will help you with your question.

The first source has a paragraph about choosing a school. Rankings are one helpful tool to help choose a school, but there are others as you know. You can find this article at:


The front page of this website is:

I found this information by entering the search terms <top fashion design schools> into the Google search engine. It was the second result. You can find Google at:

http://www.google.com/

The article in the first link tells of three fashion design schools that are widely considered to be some of the best in the country. I will list their web pages below.

Fashion Institute of Technology:

http://www.fitnyc.edu/html/dynamic.html

The School of the Art Institute of Chicago

http://www.saic.edu/

Art Institute of California

http://www.aica.edu/

I have also heard that the Rhode Island School of Design has a good reputation.

http://www.risd.edu/index.cfm

I found these links by typing the name of the schools into the
Google search engine. You can find Google at:

http://www.google.com/

I then thought of checking U.S. News and World Report, because they are known for ranking colleges and universities. Here is a link that lists schools that have fashion design as a major course of study. I was hoping to find them in a ranked order, but I could not find such a list. Perhaps it is available on the paid section of the website, but I can not say for sure. Perhaps you can email them and inquire beforehand, if you choose to purchase the premium version of the website. You can find this list of schools at:


A shorter version of this link is:

http://tinyurl.com/2vjksb

I found this information by entering the search terms <top fashion design schools> into the Google search engine. It was the third result. You can find Google at:

http://www.google.com/

I tried another search and found a different list of schools,
which might be considered “Career Schools”. These are a
different kind of school, which perhaps does not have 4 year
programs, but focus on Associate Degrees and Certificates. You
can find this website at:

http://www.fashion-schools.org/fashion-schools.htm

I thought that since it had an “.org” suffix that it might
better than a commercial site.

You can find the front page of this website at:

http://www.fashion-schools.org/

I found this website by entering the search terms <best fashion
design school> into the Clusty search engine. You can find
Clusty at:

http://clusty.com/

I found another website that was interesting. It was answer to a
question, much like yours, but answered by Google Answers. You
can find it at:

http://answers.google.com/answers/threadview?id=208192

You can find the front page of this website is:

http://www.answers.google.com/answers/
The link above gives many suggestions as to what the best school might be, but some of them are international. A link from this site that you might find interesting is:

http://www.fashioncareercenter.com/fashion_colleges.html

This site lists many schools in the United States and around the world. Be sure to scroll all the way to the bottom of the page, as there is more than one list.

You can find the front page of this website at:

http://www.fashioncareercenter.com/

The first step of finding this information was typing the search terms <best fashion design school> into the Clusty search engine. You can find Clusty at:

http://clusty.com/

I am sorry that I did not find a clear-cut answer to your question. The answer might be subjective, as many of the top schools might think they are the best right. Ultimately, the best fashion design school will be the one that is best for you nicely stated!, if you are looking to attend one of these schools.

I hope this answer was helpful to you. If you need more help,
please write back. Thank you for visiting the Internet Public Library!

> Needed by: 03/19/2008
>
> Question:
> What is the best fashion design school in the United States?
>
> name: Gillian
> from: hockeyrocker76@gmail.com
> confirm: hockeyrocker76@gmail.com
> area: Education
> reason: Choose the best college to go to
> school: Yes
>

10: Set STATUS to ANSWERED Wed, 19 Mar 2008 01:52:10

   by Charles Wood (charles.h.wood@drexel.edu)
CRITIQUES:

The answer to this question was subjective. I tried to find a U.S. News and World Report ranking for fashion design schools, but there were none on the free site. I found a site that mentioned what schools are considered the best, and then gave the sites to those schools. I mentioned that rankings are only one factor of many to find which school is best for an individual. I then found lists of all the fashion design programs in the country. There was a similar question from Google answers, so I provided the response for that as well. I feel I provided many sources for this patron yes. This question was harder than it seemed at first, and I had to do a lot of fruitless searching before I found enough information. I feel I did a good job on this answer yes.

7.

Reference Sources Questions TBA, article 12015078:

Subject: MSC: General questions about research studies (no need by)

Author: aliciawi@nova.edu (Alicia Williams)

Posted: Wed, 19 Mar 2008 16:15:49

Status: <ANSWERED,SENT_MSG>

You are now signed on as Charles Wood (chwood)

Return to Reference Sources Questions TBA | List of categories
Question:
I wanted to know the different type of research studies. Also what makes one study better than others. Characteristics of a great research study.

name: Alicia Williams
from: aliciawi@nova.edu
confirm: aliciawi@nova.edu
location: Tallahassee, Fl
area: Education
reason: I will use this information to help me when looking up research.
school: No

Question Transcript:

*** New responses start here ***

1: Set STATUS to ACCEPTED Wed, 19 Mar 2008 16:32:22

by Carolyn Larson (cvlarson@u.washington.edu)
2: CHANGE SUBJECT to "MSC: General questions about research studies (no need by)"
from "EDU: I wanted to know the different type of research studies. Al (no need by)"

Wed, 19 Mar 2008 16:32:22
by Carolyn Larson (cvlarson@u.washington.edu)

3: SENT standard message "accept-sources" to Author Wed, 19 Mar 2008 16:32:22
by Carolyn Larson (cvlarson@u.washington.edu)

by Carolyn Larson (cvlarson@u.washington.edu)

5: TRANSFER to refsource.cat from qwkansrefsource.cat Wed, 19 Mar 2008 16:32:56
by Carolyn Larson (cvlarson@u.washington.edu)

by Charles Wood (charles.h.wood@drexel.edu)

7: Re: MSC: General questions about research studies (no need by) (sent to original
author) Thu, 20 Mar 2008 21:50:09
by Charles Wood (charles.h.wood@drexel.edu)

Greetings from the Internet Public Library!
I have found some resources that I hope will help you with your question.

The first source is from the Center for Applied Research in Educational Technology. They break down research studies into four groups good source. It seemed like a good article from a reputable source, as it is from an educational organization, as opposed to a commercial site. You can find this source at:

http://caret.iste.org/RatingStudy.html

The front page of this site can be found at:

http://caret.iste.org/

I found this source by entering the search terms <research study types> into the Google Search engine. You can find Google at:

http://www.google.com/

The second source is from the University of Hong Kong. This source discusses the difference between primary and secondary research studies. It also has a link to recommended steps to those who are going to conduct a research study. You can find this link at:

You can find the front page of this source at:

http://ec.hku.hk/

I found this source by entering the search terms <what is good research study> into the Ask search engine. Ask is good with natural language inquiries. You can find Ask at:

http://www.ask.com/

The third source discusses the difference between qualitative and quantitative studies. This article focuses on medical studies, but I believe the concepts can be applied to other fields. You can find this source at:

http://www.ubht.nhs.uk/research/types-of-research-studies.html

You can find the front page of this website at:

http://www.ubht.nhs.uk/

I found this information by entering the search terms <research study types> into the Yahoo search engine. You can find Yahoo at:

http://www.yahoo.com/
I have also heard of “longitudinal studies”, so I looked that up. You can find this source at:

http://www.answers.com/topic/longitudinal-study?cat=health

The front page for this source can be found at:

http://www.answers.com/

We encourage caution when using Answers.com. Answers.com collects entries from many other free online resources on the web and presents them under their own website banner. Some of these resources are highly dependable, while others, such as Wikipedia and WikiAnswers, are not highly dependable sources. Each Answers.com entry is divided into sections by blue-colored bars. Each bar will cite the source or copyright owner from which the information in that section was obtained. If you are unsure whether the information on an Answers.com page can be trusted, please contact us again.

I found this source by entering the search terms <longitudinal studies definition> into the Yahoo search engine. You can find Yahoo at:

http://www.yahoo.com/

I hope these sources help answer your question. I think you can
judge research studies by who created them. College and governmental studies are more credible than commercial studies. One has to look for potential bias when evaluating sources. A study done by a political group might not be objective, for instance. If you need more help, or have additional questions, please write back. Thank you for visiting the Internet Public Library!

> Needed by: no need by

> Question:
> I wanted to know the different type of research studies. Also what makes one study better than others. Characteristics of a great research study.

> name: Alicia Williams
> from: aliciawi@nova.edu
> confirm: aliciawi@nova.edu
> location: Tallahassee, Fl
> area: Education
> reason: I will use this information to help me when looking up research.
> school: No
>
CRITIQUES:

This is a question that might be helpful to me in my future studies good point. It was hard to find search terms that provided the sources that I thought the patron was looking for. I think that it was partly to do with being towards the end of the term, when all the easier questions were taken. It was helpful to me that the patron provided the subject “education” in her question, because that provided clarification. There was only one good result from each search engine I used, except Clusty, which was helpful on all the other questions. I found nothing on the IPL. There was one source that almost fit, but it was for teenagers. I retrieved one answer from Answers.com, so I got to use an automated disclaimer from the IPL answer template. I used some of my own knowledge of the subject to answer this question, and I believe I gave four good sources without the information overlapping. I feel I did a good job on this question.

REACTIONS:

I loved this projectyay! Glad to hear it. It can be really frustrating in the beginning, as the IPL system learning curve is high.. I had been looking forward to it since I heard about it a few terms ago. Everything about it was great! 😊
The manual was very helpful, and it was definitely helpful to have read it all the way through before starting the questions. I printed out the PDF version of it, which was indispensable, because it made it easier to refer too. I think the PDF version should be pointed out better yes. Maybe it is, but if it isn’t it should be. It was interesting to run into the situations that it described. For instance, when I was thinking about which question to choose, I remembered that it said not to take too long testing if the question is feasible, because someone else might claim it. So the training was well done, no doubt a product of many years experience.

The questions were a bit of a surprise. I thought the factual questions would be easier, but they actually were harder. Providing a definite answer was sometimes harder than finding three sources yes. And some of the questions seemed crazy. For instance, someone asked “Can any person drink milk immediately after drinking buttermilk bizarre!?” What was that about. Once question gave a chemical formula and then asked what kind of fertilizer it was. I could only think that the person wanted to build a bomb, and need to know what type of fertilizer to buy ha! Could be a homework problem.. So I skipped that one. One question asked for a manual for an obscure brand of space heater. I was wondering, if I had found the manual, would I still need to provide three sources I don’t think so, but you'd have had to have asked the IPL staff?  

Other questions made me want to know the answer. I answered two “post-a-notes”, just because they were interesting and I wanted to help. Well I did claim one of the
questions, but it seemed too hard after all. Someone wanted to know the author of the poem “Daddy of a Nun”. All I found out was that it was probably written by a congressman. The 24 hour rule and the deadline for this project made me move on. I also found out that Attila the Hun might have been murdered by a woman named “Odabella”. That question was gone later, so I guess I did help answer the question great!.

I enjoyed answering the questions that I wrote about in the critiques above. I learned about the subjects of the questions, and how to find the answers. I learned how to communicate with different types of patrons. I was glad the manual gave advice about how to communicate with children, because I felt it was important to get that right. I felt I wanted to do a better job that a simple “Google” search, because patrons can do that by themselves YES--very important. I can see the need of explaining how to find things and how to evaluate sources, because it will promote information literacy and promote patron satisfaction with the service. I want to learn the hierarchy of the structure of the IPL better, because some of the searches I did there seemed to have pretty random answers yes--The organizational system is pretty bad and needs to be redone. The IPL is chronically short-staffed, though..

I think e-mail reference definitely has a future in reference services. It provides more in-depth answers than chat reference can, as there is time pressure with chat reference. The librarian can answer when they have time, when the desk is slow, and provide a much needed service to those off-site. People can write from all the way in Ireland, to ask
about topics of interest to them. Librarians have more time to answer than in face to face
encounters, and can do more of the research for the patron.

I think this was an invaluable experience for me, and I hope to continue as a volunteer
yay! Fantastic.. The experience will train me to be a librarian when I graduate in Spring
2009. Practice will hone my skills, or at least make me competent at the skills required to
be a professional librarian. I am interested in collection development at the IPL and may
look into volunteering in that department great! You also might consider taking the
Drexel course "digital reference" in the future. That class involves volunteering for the
IPL for either the reference service or the collections.. I understand the discussion on
online collection development better now, that I have seen all the resources involved in
working for the IPL. I thoroughly enjoyed this project and feel that I have taken a major
step to being a librarian. Thank you for guiding us through this class and project. My
pleasure! 😊

GRADING CRITERIA:

- Search strategies employed and explained to patron: 30% of grade. Thorough and clear discussions of the strategies used: A
- Resources evaluated and recommended: 30% of grade. Good choices of resources: A
- Well-written and thoughtful critiques and reactions: 40% of grade. Good critiques, which showed what you learned: A

Nice work!
GRADE: A